HEIDENHAIN

HEIDENHAIN Repair Service

Do you have a defective device from HEIDENHAIN?

Please return your defective unit to the following address, and fill out this **checklist:**

DR. JOHANNES HEIDENHAIN GmbH
Abt. Service
Einsteinstraße 3
D-83301 Traunreut
Germany

1. Reference information	
Defective unit:	Part number (ID):
Serial number (SN):	NC software number:
HEIDENHAIN call ID No.: (If available)	

2. Reason for return shipment

☐ **Defective** (if defective, please fill out items 3 and 4) ☐ Inspection/Update

3. Fault behavior

☐ Sporadic/Thermal ☐ Reproducible ☐ Nonfunctional

4. Fault description

Power electronics: Was an isolation test of the motor conducted?

☐ OK ☐ No ☐ Faulty

Controls: Does the booting process start?

☐ Yes ☐ No

Remarks:

5. Services requested

☐ Repair ☐ Repair under warranty ☐ Complete the device

☐ Cost estimate ☐ Service inspection/repair report ☐ Data backup

☐ Exchange – send unit

6. Company	
Contact person:	Customer no.
Phone:	E-mail: